# FirstService Corporation

**Investors Presentation** 

**July 2025** 



## **Forward Looking Statements**

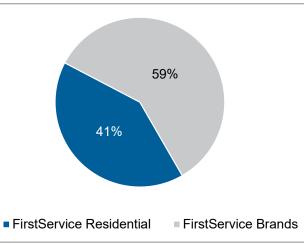
Certain statements included herein constitute "forward-looking statements" within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Such forward-looking statements involve known and unknown risks, uncertainties and other factors which may cause the actual results, performance or achievements of the Company, or industry results, to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Such factors include, among others, the following: general economic and business conditions, which will, among other things, impact demand for the Company's services, service industry conditions and capacity; the ability of the Company to implement its business strategy, including the Company's ability to acquire suitable acquisition candidates on acceptable terms and successfully integrate newly acquired businesses with its existing businesses; changes in or the failure to comply with government regulations (especially safety and environmental laws and regulations); and other factors which are described in the Company's filings with the Canadian securities regulators and the U.S. Securities and **Exchange Commission.** 



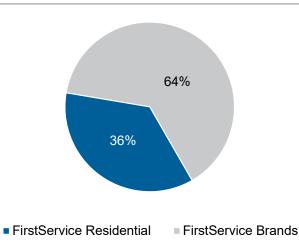
## FirstService Corporation Overview

- Leader in essential outsourced property services in U.S. and Canada
  - <u>FirstService Residential:</u> Largest provider of residential community and amenity management services
  - <u>FirstService Brands:</u> One of the largest providers of essential property services
- TTM Revenue: \$5.43BN
- TTM Adjusted EBITDA<sup>(3)</sup>: \$558MM
- Geographic Revenue Split: 88% U.S. / 12% Canada
- 30,000 Employees
- Dual-listing on TSX and NASDAQ (Ticker: FSV)
- US\$1.10 per share annual dividend
- (1) Trailing 12 months as of year ending June 30, 2025
- (2) Excludes unallocated corporate costs.
- (3) See Appendix slide for reconciliation of GAAP Earnings to Adjusted EBITDA

#### Revenue by Division (TTM)<sup>(1)</sup>



#### EBITDA by Division (TTM)(1)(2)





## **Proven Business Model**

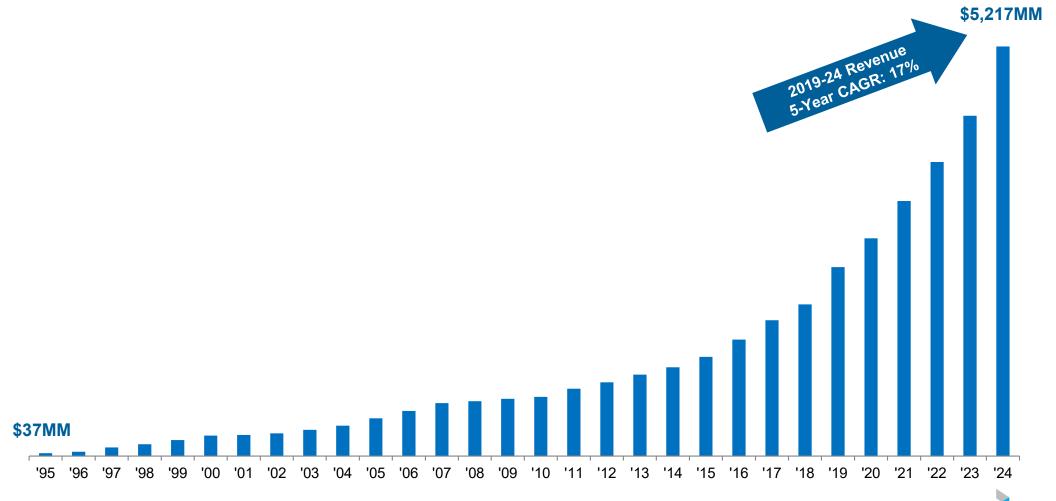
Strategic Focus	10% annual average top-line growth; driven equally by organic growth and tuck-under acquisitions
Leader in Very Large Markets	Modest yet leading market shares; significant room for further growth
Service Excellence Culture	Strong client retention; repeat business; referrals
High Proportion of Contractual Revenue	Highly predictable and recurring cash flow
Modest Capex	Strong free cash flow and returns on capital
Conservative Balance Sheet	Low financial leverage; well-capitalized to fund growth



## **Almost Three Decades of Consistent Growth**

>25 Years Revenue Compounded Annual Growth: 19%

**Organic Growth: >50%** 





## FirstService Residential – What We Do

#### **Management Contracts**

- Condominiums / Co-Operatives
- Homeowner Associations
- Master-Planned
- Active Adult / Lifestyle
- High-Rise, Low-Rise, Townhouse, Single Family Home
- Multi-family / Rental
- Mixed-Use Properties (Residential / Commercial)
- Amenity / Aquatic Facilities
- Advisory / Project Management





#### **Broad Range of Services**

#### **Traditional**

- Property Management
- Development Consulting
- Client Budget (collection & disbursements)
- Governance Oversight

#### **On-Site Staff**

- FacilityMaintenance &Engineering
- Front Desk / Concierge
- Pool & Amenity Management
- Food & Beverage

#### **Transaction**

- Transfers & Disclosures; Collections
- Financial Products (banking, insurance)
- Energy
  Management /Procurement





## FirstService Residential – Profile

2024 Revenues:	\$2.1BN	Scale enhances
		competitive position
No. of Communities:	9,000+ total (3,800 high-rise condos)	Diversified clients & properties with specialized operating expertise
Contract Retention Rate:	Mid-90%+	Sticky customer base; Consistent cash flow profile
Geographic Footprint:	100 Offices; 25 Regional Markets	North American coverage
No. of Employees:	20,000	Full service capabilities

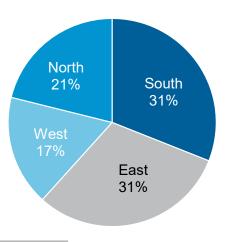


## FirstService Residential – Diversified Operations

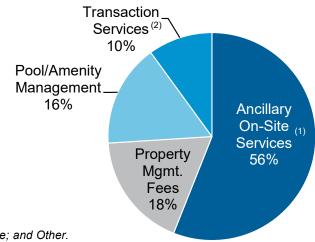
#### **Breakdown by Property Type**

# Life-style 4% Condo 21% High-Rise Condo 38% Master Planned Single Family HOA 34%

#### 2024 Revenue By Region (\$2.1BN Total)



#### 2024 Revenue By Service (\$2.1BN Total)



- (1) Includes Engineering; Front Desk; Maintenance; and Other.
- (2) Includes Transfers & Disclosures: Collections: and Financial Products.



## FirstService Residential – Condo/HOA Market Opportunity

Total # of community associations: 395,000

We Have ~6-8% Share in a Sizeable Market<sup>(1)</sup>

Total # of housing units: 31MM

Percent of self-managed community associations: 35% Conversion Opportunity

Percent of U.S. homes in community associations: **34%** 

**Growing Trend Towards HOA Development** 

New homes sold in HOAs: 81%



## FirstService Brands - What We Do

Leading provider of eight branded essential property services to commercial and residential customers across four verticals

Restoration

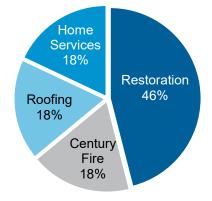
Roofing

2024 Revenue Breakdown (\$3.1BN)









**Fire Protection** 

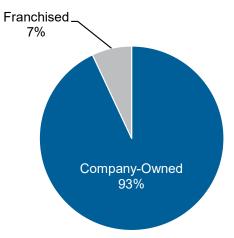
**Home Services** 

CALIFORNIA CLOSETS°









## **Restoration Profile**

#### **Operating Metrics**

\$2.6BN System-Wide Sales

2024 Revenues \$1.4BN Company-Owned

No. of Branches 504 (142 Owned; 362 Franchised)

Geography North America-Wide

No. of Employees 3,700

Segmentation



**80% Commercial** 



**80% Residential** 

#### **Market Growth Drivers**

- Increasing frequency of recurring local weather events
- Increasing size of large-scale CAT/natural disasters
- Growing installed base of commercial/residential properties
- Non-discretionary; not correlated with economic cycles











## **Roofing Profile**

#### **Operating Metrics**

2024 Revenues \$560MM

No. of Branches 27

Geography

Sun Belt, Mid-Atlantic, Midwest,

West U.S. Pegions

West U.S. Regions

No. of Employees 2,100

90% Commercial; 10% Residential

2/3 Re-Roof/Repair; 1/3 New Roof

#### **Market Growth Drivers**

Segmentation

- Replacement cycles and preventative repair/maintenance
- Growth of built environment
- Adjacent strategic fit with Restoration brands
- Non-discretionary, non-deferrable essential property service









## **Fire Protection Profile**

#### **Operating Metrics**

2024 Revenues \$550MM

No. of Branches 36

Geography

Southeast, Mid-Atlantic, Upper

Mid West U.S. Pegions

Mid-West U.S. Regions

No. of Employees 2,100

50% Sprinkler/Alarm Installation

Segmentation 50% Repair/Service/Inspection

#### **Market Growth Drivers**

- Increasing fire code regulation and complexity
- Commercial new development
- Expansion of recurring service & inspection work and national accounts









## **Home Services Profile**

#### CALIFORNIA CLOSETS°







#### **Operating Metrics**

No. of Branches

\$1.7BN System-Wide Sales
2024 Revenues

\$560MM Company-Owned

25 Owned

1,185 Franchises

Geography North America-Wide

No. of Employees 2,000

#### **Market Growth Drivers**

- Home improvement spending
- Housing prices and home equity
- Existing home sales
- Consumer sentiment and interest rate environment







## FirstService – Leaders in Huge Markets

Brand	U.S. Market	Our Position	<b>Market Share</b>
FirstService RESIDENTIAL	\$30 Bn	#1	7%
FIRST ONSITE  PAUDAVIS  RECOVER - RECONSTRUCT - RESTORE	\$60 Bn	#2	4%
ROOFING CORP OF AMERICA	\$45 Bn	#3	1.5%
Erro Protection	\$12 Bn	#1 (Southeast U.S.)	5%
CertaPro Painters®	\$50 Bn	#1	1%
CALIFORNIA CLOSETS°	\$6 Bn	#1	12%
FLOOR COVERINGS international	\$65 Bn	#1 (Franchised)	<1%
PILLARTOPOST HOME INSPECTORS	\$3 Bn	#1	3%



## **Growth Strategy**

#### **Organic Growth**

**Acquisition Growth** 

1

Focus on Customer Retention, Repeat & Referral

2

**Leverage Differentiators to Drive New Business** 

3

**Continue to Expand our Ancillary Services** 

1

**Expand Maintenance, Repair and Restoration Services to Commercial Built Environment** 

2

**New Geographies; In-Market Tuck-Unders** 

3

**Property Management Ancillary Services** 

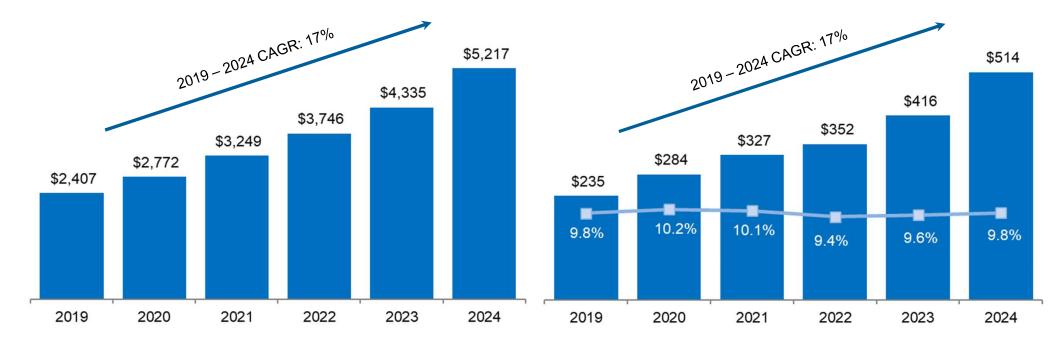
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**Complementary Essential Property Service Lines** 



## **Strong Historical Performance**





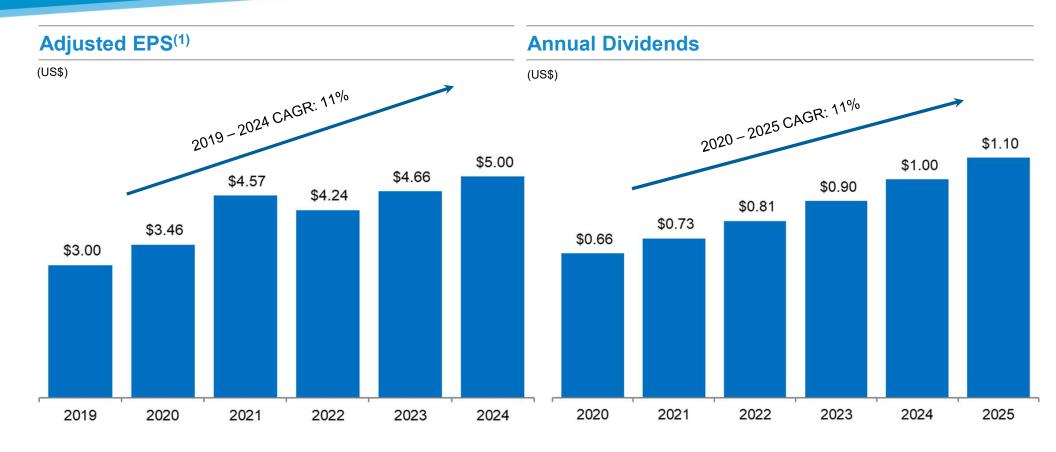
Recurring revenue model with strong organic growth underpinning top-line performance...

...with comparable operating cash flow and earnings growth

<sup>(1)</sup> Adjusted EBITDA as presented above is a non-GAAP measure. Investors should consider non-GAAP measures in addition to, not as a substitute for, the comparable GAAP measures. Please visit www.sedarplus.ca to view our annual and interim MD&As, under Reconciliation of non-GAAP financial measures, for each of the above mentioned periods for a description of each non-GAAP measure as well as the reconciliations to GAAP measures.



## Strong Historical Performance (cont'd)



Strong earnings growth has also supported...

...175% cumulative dividend growth since 2015

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## YTD Performance – Q2/25 and 6 Mos. Vs. Prior Year



(\$ in millions)



#### Revenue – 6 Months YTD vs. Prior Year



#### Adjusted EBITDA<sup>(1)</sup> – Q2 vs. Prior Year

(\$ in millions)



#### Adjusted EBITDA<sup>(1)</sup> – 6 Months YTD vs. Prior Year

(\$ in millions)



<sup>(1)</sup> Adjusted EBITDA as presented above is a non-GAAP measure. Investors should consider non-GAAP measures in addition to, not as a substitute for, the comparable GAAP measures. Please visit www.sedarplus.ca to view our annual and interim MD&As, under Reconciliation of non-GAAP financial measures, for each of the above mentioned periods for a description of each non-GAAP measure as well as the reconciliations to GAAP measures.



## **Capital Structure Summary**

#### **Attractive Unsecured Lending Arrangements**

- \$1.75BN Bank Credit Facility (+\$250MM Accordion) (5-Yr Term Expiring Feb/30)
- \$60MM Senior Notes 4.5% coupon long-term maturity (2032)
- \$125MM Senior Notes ~5.5% coupon area, long term maturity (2029 2031)

Leverage	and I	Liqui	idity
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31-Dec-24 <sup>(3)</sup>

30-Jun-25

Net Debt / EBITDA (1)

2.0x

1.8x

Total Liquidity (\$ MM) (2)

\$861

\$862



<sup>(1)</sup> Expressed as Net Debt / Trailing 12 Months Adjusted EBITDA, including annualized contribution from acquisitions.

<sup>(2)</sup> Reflects cash on hand plus availability under Revolving Bank Credit Facility

<sup>(3)</sup> Total Liquidity reflects increased Revolving Bank Credit Facility announced on February 26, 2025

## FirstService – A Compelling Investment Opportunity

#### Market Leadership Position

- Leader in large and highly fragmented essential, outsourced property services markets
- Scale advantage, proprietary products / services and national coverage are competitive differentiators which are difficult to replicate

## **Attractive Financial Profile**

- Long and consistent track record of strong growth
- Diversified portfolio of brands with highly predictable and recurring revenue streams
- Low CapEx and working capital requirements drive strong free cash flow
- Conservative balance sheet

## **Compelling Growth Prospects**

- Significant organic growth opportunities
  - Leveraging differentiators to drive contract wins
  - Leading yet modest shares in huge markets
- Margin enhancement potential
- Proven, disciplined acquisition strategy



## **Appendix**

## Reconciliation of GAAP Earnings to Adjusted EBITDA

		Three months ended June 30				Six months ended June 30				Six months ended  July 1 - December 31	
(in thousands of US dollars)											
		2025		2024		2025		2024		2024	
Net earnings	\$	55,431	\$	44,937	\$	69,511	\$	59,834	\$	127,940	
Income tax		23,677		18,584		29,677		24,599		45,525	
Other income, net		(996)		(115)		(1,082)		(1,995)		(1,244)	
Interest expense, net		19,166		20,531		38,430		39,557		43,296	
Operating earnings		97,278		83,937	,	136,536		121,995		215,517	
Depreciation and amortization		45,632		39,225		89,808		76,032		89,237	
Acquisition-related items		7,662		2,306		19,895		3,906		(18,308)	
Stock-based compensation expense		6,556		7,019		14,155		13,927		11,384	
Adjusted EBITDA	\$	157,128	\$	132,487	\$	260,394	\$	215,860	\$	297,830	



## **Appendix**

# Reconciliation of GAAP Earnings to Adjusted Net Earnings and Adjusted Earnings Per Share

		Six months ended						
(in thousands of US dollars)		June 30						
		2025		2024	·	2025		2024
Net earnings	\$	55,431	\$	44,937	\$	69,511	\$	59,834
Non-controlling interest share of earnings		(3,478)		(2,696)		(4,721)		(4,229)
Acquisition-related items		7,662		2,306		19,895		3,906
Amortization of intangible assets		19,706		17,009		38,223		32,240
Stock-based compensation expense		6,556		7,019		14,155		13,927
Income tax on adjustments		(7,567)		(6,968)		(16,142)		(13,389)
Non-controlling interest on adjustments		(447)		(320)		(989)		(584)
Adjusted net earnings	\$	77,863	\$	61,287	\$	119,932	\$	91,705
		Three mor	nths end	ed		Six mont	hs ende	ed
(in US dollars)		Jun	e 30		June 30			
		2025		2024		2025		2024
Diluted net earnings per share	\$	1.01	\$	0.78	\$	1.07	\$	0.92
Non-controlling interest redemption increment		0.13		0.16		0.35		0.32
Acquisition-related items		0.14		0.05		0.35		0.08
Amortization of intangible assets, net of tax		0.30		0.26		0.57		0.49
Stock-based compensation expense, net of tax		0.13		0.11		0.29		0.22
Adjusted EPS	\$	1.71	\$	1.36	\$	2.63	\$	2.03

