# FirstService Corporation

**Investors Presentation** 

October 2025



## **Forward Looking Statements**

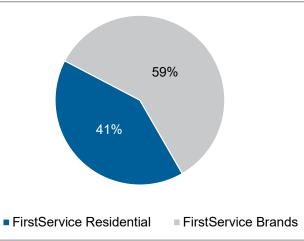
Certain statements included herein constitute "forward-looking statements" within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Such forward-looking statements involve known and unknown risks, uncertainties and other factors which may cause the actual results, performance or achievements of the Company, or industry results, to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Such factors include, among others, the following: general economic and business conditions, which will, among other things, impact demand for the Company's services, service industry conditions and capacity; the ability of the Company to implement its business strategy, including the Company's ability to acquire suitable acquisition candidates on acceptable terms and successfully integrate newly acquired businesses with its existing businesses; changes in or the failure to comply with government regulations (especially safety and environmental laws and regulations); and other factors which are described in the Company's filings with the Canadian securities regulators and the U.S. Securities and **Exchange Commission.** 



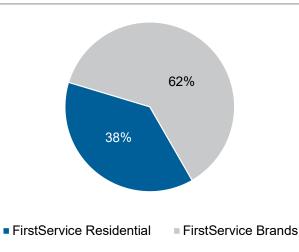
## FirstService Corporation Overview

- Leader in essential outsourced property services in U.S. and Canada
  - <u>FirstService Residential:</u> Largest provider of residential community and amenity management services
  - <u>FirstService Brands:</u> One of the largest providers of essential property services
- TTM Revenue: \$5.48BN
- TTM Adjusted EBITDA<sup>(3)</sup>: \$563MM
- Geographic Revenue Split: 89% U.S. / 11% Canada
- 30,000 Employees
- Dual-listing on TSX and NASDAQ (Ticker: FSV)
- US\$1.10 per share annual dividend
- (1) Trailing 12 months as of year ending September 30, 2025
- (2) Excludes unallocated corporate costs.
- (3) See Appendix slide for reconciliation of GAAP Earnings to Adjusted EBITDA





#### EBITDA by Division (TTM)(1)(2)





## **Proven Business Model**

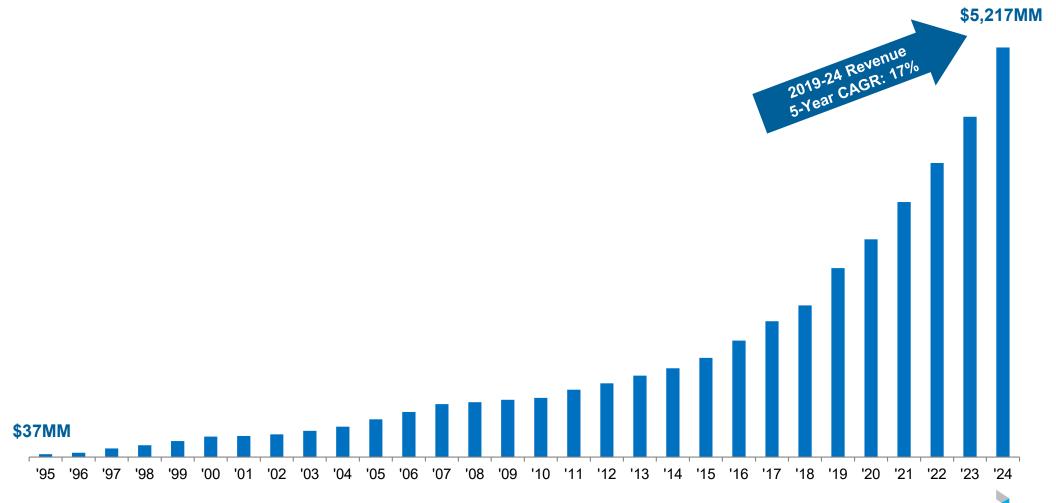
| Strategic Focus                        | 10% annual average top-line growth; driven equally by organic growth and tuck-under acquisitions |
|--|--|
| Leader in Very Large Markets           | Modest yet leading market shares; significant room for further growth                            |
| Service Excellence Culture             | Strong client retention; repeat business; referrals  |
| High Proportion of Contractual Revenue | Highly predictable and recurring cash flow   |
| Modest Capex                           | Strong free cash flow and returns on capital   |
| Conservative Balance Sheet             | Low financial leverage; well-capitalized to fund growth  |



## **Almost Three Decades of Consistent Growth**

>25 Years Revenue Compounded Annual Growth: 19%

**Organic Growth: >50%** 





## FirstService Residential – What We Do

#### **Management Contracts**

- Condominiums / Co-Operatives
- Homeowner Associations
- Master-Planned
- Active Adult / Lifestyle
- High-Rise, Low-Rise, Townhouse, Single Family Home
- Multi-family / Rental
- Mixed-Use Properties (Residential / Commercial)
- Amenity / Aquatic Facilities
- Advisory / Project Management





#### **Broad Range of Services**

#### **Traditional**

- Property Management
- Development Consulting
- Client Budget (collection & disbursements)
- Governance Oversight

#### **On-Site Staff**

- Facility
  Maintenance &
  Engineering
- Front Desk / Concierge
- Pool & Amenity Management
- Food & Beverage

#### **Transaction**

- Transfers & Disclosures; Collections
- Financial Products (banking, insurance)
- Energy Management / Procurement





## FirstService Residential – Profile

| 2024 Revenues:           | \$2.1BN                               | Scale enhances competitive position                                   |
|--------------------------|---------------------------------------|---|
| No. of Communities:      | 9,000+ total (3,800 high-rise condos) | Diversified clients & properties with specialized operating expertise |
| Contract Retention Rate: | Mid-90%+                              | Sticky customer base;<br>Consistent cash flow<br>profile              |
| Geographic Footprint:    | 100 Offices; 25 Regional Markets      | North American coverage   |
| No. of Employees:        | 20,000                                | Full service capabilities   |

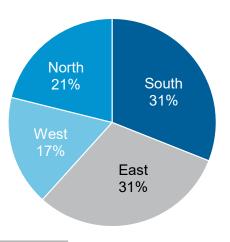


## FirstService Residential – Diversified Operations

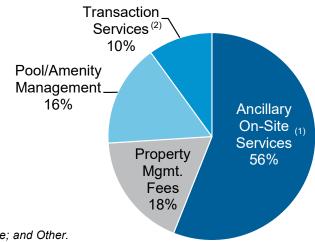
#### **Breakdown by Property Type**

# Life-style 4% Condo 21% High-Rise Condo 38% Master Planned Single Family HOA 34%

#### 2024 Revenue By Region (\$2.1BN Total)



#### 2024 Revenue By Service (\$2.1BN Total)



- (1) Includes Engineering; Front Desk; Maintenance; and Other.
- (2) Includes Transfers & Disclosures: Collections: and Financial Products.



## FirstService Residential – Condo/HOA Market Opportunity

Total # of community associations: 395,000

We Have ~6-8% Share in a Sizeable Market<sup>(1)</sup>

Total # of housing units: 31MM

Percent of self-managed community associations: 35% Conversion Opportunity

Percent of U.S. homes in community associations: **34%** 

**Growing Trend Towards HOA Development** 

New homes sold in HOAs: 81%



## FirstService Brands - What We Do

Leading provider of eight branded essential property services to commercial and residential customers across four verticals

Restoration

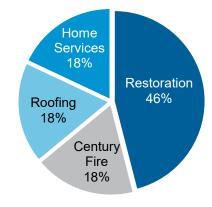
Roofing

2024 Revenue Breakdown (\$3.1BN)









**Fire Protection** 

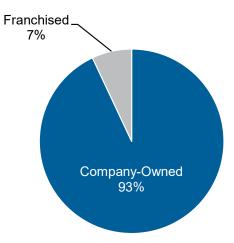
**Home Services** 



CALIFORNIA CLOSETS°







## **Restoration Profile**

#### **Operating Metrics**

\$2.6BN System-Wide Sales
2024 Revenues

\$1.4BN Company-Owned

No. of Branches 504 (142 Owned; 362 Franchised)

Geography North America-Wide

No. of Employees 3,700

\<del>--</del>--

80% Commercial

**PAUDAVIS** 80% Residential

#### **Market Growth Drivers**

Segmentation

- Increasing frequency of recurring local weather events
- Increasing size of large-scale CAT/natural disasters
- Growing installed base of commercial/residential properties
- Non-discretionary; not correlated with economic cycles











## **Roofing Profile**

#### **Operating Metrics**

2024 Revenues \$560MM

No. of Branches 27

Geography

Sun Belt, Mid-Atlantic, Midwest,

West U.S. Pegions

West U.S. Regions

No. of Employees 2,100

90% Commercial; 10% Residential

Segmentation 2/3 Re-Roof/Repair; 1/3 New Roof

#### **Market Growth Drivers**

- Replacement cycles and preventative repair/maintenance
- Growth of built environment
- Adjacent strategic fit with Restoration brands
- Non-discretionary, non-deferrable essential property service









## **Fire Protection Profile**

#### **Operating Metrics**

2024 Revenues \$550MM

No. of Branches 36

Geography

Southeast, Mid-Atlantic, Upper

Mid West U.S. Pegions

Mid-West U.S. Regions

No. of Employees 2,100

**50% Sprinkler/Alarm Installation** 

Segmentation 50% Repair/Service/Inspection

#### **Market Growth Drivers**

- Increasing fire code regulation and complexity
- Commercial new development
- Expansion of recurring service & inspection work and national accounts









## **Home Services Profile**

#### CALIFORNIA CLOSETS°







#### **Operating Metrics**

No. of Branches

\$1.7BN System-Wide Sales
2024 Revenues

\$560MM Company-Owned

25 Owned

1,185 Franchises

Geography North America-Wide

No. of Employees 2,000

#### **Market Growth Drivers**

- Home improvement spending
- Housing prices and home equity
- Existing home sales
- Consumer sentiment and interest rate environment







## FirstService – Leaders in Huge Markets

| Brand   | U.S. Market | Our Position           | Market Share |  |
|---|-------------|------------------------|--------------|--|
| FirstService<br>RESIDENTIAL                             | \$30 Bn     | #1                     | 7%           |  |
| FIRST ONSITE  PAUDAVIS  RECOVER - RECONSTRUCT - RESTORE | \$60 Bn     | #2                     | 4%           |  |
| ROOFING CORP OF AMERICA                                 | \$45 Bn     | #3                     | 1.5%         |  |
| Erra Protection   | \$12 Bn     | #1<br>(Southeast U.S.) | 5%           |  |
| CertaPro Painters®                                      | \$50 Bn     | #1                     | 1%           |  |
| CALIFORNIA CLOSETS°                                     | \$6 Bn      | #1                     | 12%          |  |
| FLOOR COVERINGS international                           | \$65 Bn     | #1<br>(Franchised)     | <1%          |  |
| PILLARTOPOST HOME INSPECTORS                            | \$3 Bn      | #1                     | 3%           |  |



## **Growth Strategy**

#### **Organic Growth**

**Acquisition Growth** 

1

Focus on Customer Retention, Repeat & Referral

2

**Leverage Differentiators to Drive New Business** 

3

**Continue to Expand our Ancillary Services** 

1

**Expand Maintenance, Repair and Restoration Services to Commercial Built Environment** 

2

**New Geographies; In-Market Tuck-Unders** 

3

**Property Management Ancillary Services** 

4

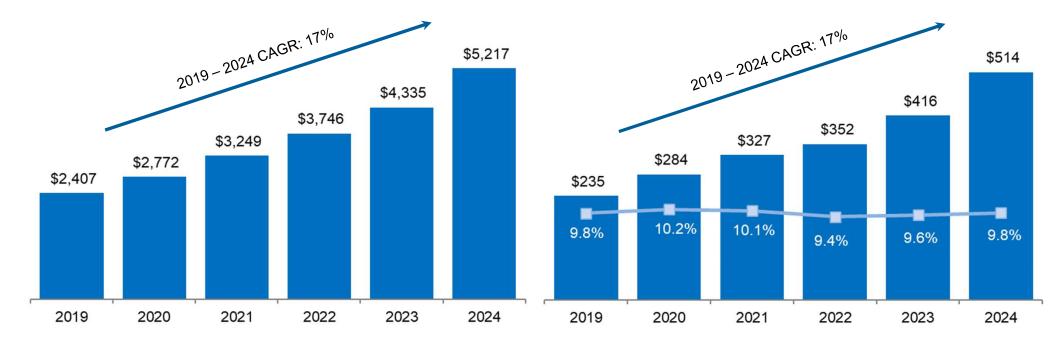
**Complementary Essential Property Service Lines** 



## **Strong Historical Performance**



(\$ in millions)



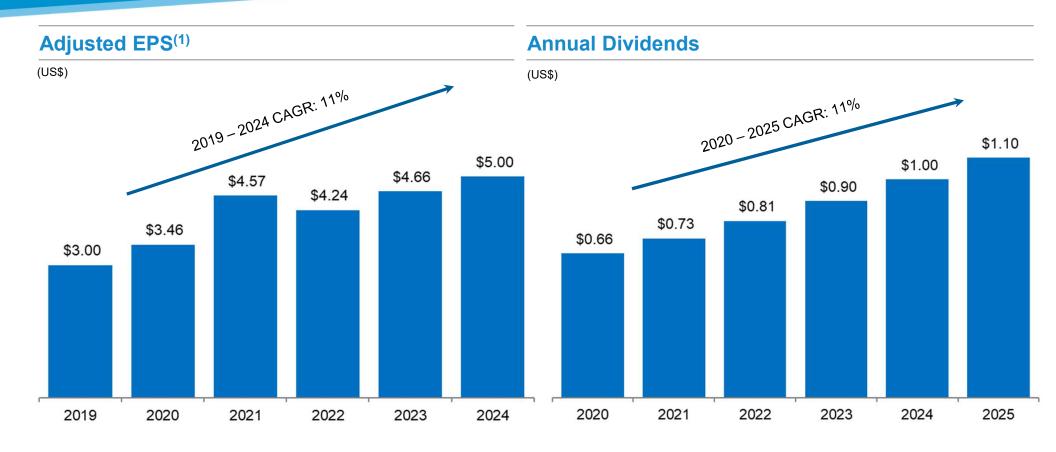
Recurring revenue model with strong organic growth underpinning top-line performance...

...with comparable operating cash flow and earnings growth

<sup>(1)</sup> Adjusted EBITDA as presented above is a non-GAAP measure. Investors should consider non-GAAP measures in addition to, not as a substitute for, the comparable GAAP measures. Please visit www.sedarplus.ca to view our annual and interim MD&As, under Reconciliation of non-GAAP financial measures, for each of the above mentioned periods for a description of each non-GAAP measure as well as the reconciliations to GAAP measures.



## Strong Historical Performance (cont'd)



Strong earnings growth has also supported...

...175% cumulative dividend growth since 2015

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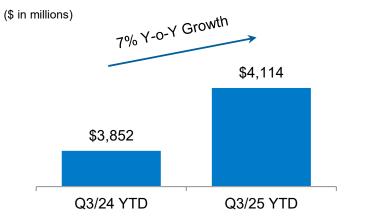
## YTD Performance – Q3/25 and 9 Mos. Vs. Prior Year



(\$ in millions)



#### Revenue – 9 Months YTD vs. Prior Year



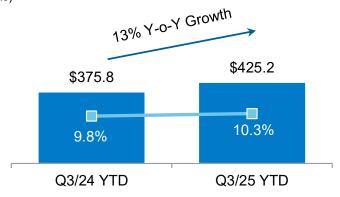
#### Adjusted EBITDA<sup>(1)</sup> – Q3 vs. Prior Year

(\$ in millions)



#### Adjusted EBITDA<sup>(1)</sup> – 9 Months YTD vs. Prior Year

(\$ in millions)



<sup>(1)</sup> Adjusted EBITDA as presented above is a non-GAAP measure. Investors should consider non-GAAP measures in addition to, not as a substitute for, the comparable GAAP measures. Please visit www.sedarplus.ca to view our annual and interim MD&As, under Reconciliation of non-GAAP financial measures, for each of the above mentioned periods for a description of each non-GAAP measure as well as the reconciliations to GAAP measures.



## Capital Structure Summary

#### **Attractive Unsecured Lending Arrangements**

- \$1.75BN Bank Credit Facility (+\$250MM Accordion) (5-Yr Term Expiring Feb/30)
- \$60MM Senior Notes 4.5% coupon long-term maturity (2032)
- \$125MM Senior Notes ~5.5% coupon area, long term maturity (2029 2031)

| Leverage and Liquidity |                          |           |
|------------------------|--------------------------|-----------|
|                        | 31-Dec-24 <sup>(3)</sup> | 30-Sep-25 |
|                        |                          |           |

Net Debt / EBITDA <sup>(1)</sup> 2.0x 1.7x

Total Liquidity (\$ MM) (2) \$861 \$914



<sup>(1)</sup> Expressed as Net Debt / Trailing 12 Months Adjusted EBITDA, including annualized contribution from acquisitions.

<sup>(2)</sup> Reflects cash on hand plus availability under Revolving Bank Credit Facility

<sup>(3)</sup> Total Liquidity reflects increased Revolving Bank Credit Facility announced on February 26, 2025

## FirstService – A Compelling Investment Opportunity

#### Market Leadership Position

- Leader in large and highly fragmented essential, outsourced property services markets
- Scale advantage, proprietary products / services and national coverage are competitive differentiators which are difficult to replicate

## **Attractive Financial Profile**

- Long and consistent track record of strong growth
- Diversified portfolio of brands with highly predictable and recurring revenue streams
- Low CapEx and working capital requirements drive strong free cash flow
- Conservative balance sheet

## **Compelling Growth Prospects**

- Significant organic growth opportunities
  - Leveraging differentiators to drive contract wins
  - Leading yet modest shares in huge markets
- Margin enhancement potential
- Proven, disciplined acquisition strategy



## **Appendix**

## Reconciliation of GAAP Earnings to Adjusted EBITDA

|                                  | Three months ended |         |    |          | Nine mon     | Three months ended |    |         |             |         |
|----------------------------------|--------------------|---------|----|----------|--------------|--------------------|----|---------|-------------|---------|
| (in thousands of US dollars)     | September 30       |         |    |          | September 30 |                    |    |         | December 31 |         |
|                                  |                    | 2025    |    | 2024     |              | 2025               |    | 2024    |             | 2024    |
| Net earnings                     | \$                 | 70,887  | \$ | 77,761   | \$           | 140,398            | \$ | 137,595 | \$          | 50,179  |
| Income tax                       |                    | 27,700  |    | 26,372   |              | 57,377             |    | 50,971  |             | 19,153  |
| Other income, net                |                    | (1,138) |    | (381)    |              | (2,220)            |    | (2,376) |             | (863)   |
| Interest expense, net            |                    | 18,179  |    | 22,150   |              | 56,609             |    | 61,707  |             | 21,146  |
| Operating earnings               |                    | 115,628 |    | 125,902  |              | 252,164            |    | 247,897 |             | 89,615  |
| Depreciation and amortization    |                    | 46,635  |    | 41,409   |              | 136,443            |    | 117,441 |             | 47,828  |
| Acquisition-related items        |                    | (4,100) |    | (13,036) |              | 15,795             |    | (9,130) |             | (5,272) |
| Stock-based compensation expense |                    | 6,617   |    | 5,699    |              | 20,772             |    | 19,626  |             | 5,685   |
| Adjusted EBITDA                  | \$                 | 164,780 | \$ | 159,974  | \$           | 425,174            | \$ | 375,834 | \$          | 137,856 |



## **Appendix**

# Reconciliation of GAAP Earnings to Adjusted Net Earnings and Adjusted Earnings Per Share

|   |    | Three months ended September 30 |          |          |              | Nine months ended |         |          |  |
|---|----|---------------------------------|----------|----------|--------------|-------------------|---------|----------|--|
| (in thousands of US dollars)                  |    |                                 |          |          |              | September 30      |         |          |  |
|   |    | 2025                            |          | 2024     |              | 2025              |         | 2024     |  |
| Net earnings                                  | \$ | 70,887                          | \$       | 77,761   | \$           | 140,398           | \$      | 137,595  |  |
| Non-controlling interest share of earnings    |    | (6,709)                         |          | (7,756)  |              | (11,430)          |         | (11,985) |  |
| Acquisition-related items                     |    | (4,100)                         |          | (13,036) |              | 15,795            |         | (9,130)  |  |
| Amortization of intangible assets             |    | 18,828                          |          | 17,825   |              | 57,051            |         | 50,065   |  |
| Stock-based compensation expense              |    | 6,617                           |          | 5,699    |              | 20,772            |         | 19,626   |  |
| Income tax on adjustments                     |    | (4,514)                         |          | (6,821)  |              | (20,656)          |         | (20,210) |  |
| Non-controlling interest on adjustments       |    | (197)                           |          | 97       |              | (1,186)           |         | (487)    |  |
| Adjusted net earnings                         | \$ | 80,812                          | \$       | 73,769   | \$           | 200,744           | \$      | 165,474  |  |
|   |    | Three mor                       | nths end | led      |              | Nine mon          | ths end | ed       |  |
| (in US dollars)                               |    | September 30                    |          |          | September 30 |                   |         |          |  |
|   |    | 2025                            |          | 2024     | •            | 2025              |         | 2024     |  |
| Diluted net earnings per share                | \$ | 1.24                            | \$       | 1.34     | \$           | 2.32              | \$      | 2.26     |  |
| Non-controlling interest redemption increment |    | 0.15                            |          | 0.21     |              | 0.50              |         | 0.52     |  |
| Acquisition-related items                     |    | (0.05)                          |          | (0.28)   |              | 0.29              |         | (0.20)   |  |
| Amortization of intangible assets, net of tax |    | 0.29                            |          | 0.27     |              | 0.86              |         | 0.77     |  |
| Stock-based compensation expense, net of tax  |    | 0.13                            |          | 0.09     |              | 0.42              |         | 0.31     |  |
| Adjusted EPS                                  | \$ | 1.76                            | \$       | 1.63     | \$           | 4.39              | \$      | 3.66     |  |
|   |    |                                 |          |          |              |                   |         |          |  |